

STEVE SISOLAK
Governor
JAMES DEVOLLD
Chair, Nevada Tax Commission
SHELLIE HUGHES
Executive Director

STATE OF NEVADA DEPARTMENT OF TAXATION

Web Site: https://tax.nv.gov

1550 College Parkway, Suite 115 Carson City, Nevada 89706-7937 Phone: (775) 684-2000 Fax: (775) 684-2020

Call Center: (866) 962-3707

LAS VEGAS OFFICE
Grant Sawyer Office Building, Suite1300
555 E. Washington Avenue
Las Vegas, Nevada 89101
Phone: (702) 486-2300 Fax: (702) 486-2373

RENO OFFICE 4600 Kietzke Lane Building L, Suite 235 Reno, Nevada 89502 Phone: (775) 687-9999 Fax: (775) 688-1303

September 29, 2021

Effective October 1, 2021 Henderson Office located at 2550 Paseo Verde Parkway will permanently close. Taxpayers can continue to conduct business at any of our other locations. The Las Vegas Office will continue to remain open to serve the Southern Nevada taxpayers. Appointments are strongly encouraged due to space limitations. Additionally, due to space and time constraints, any cash payments over \$5,000 must have appointments.

During this time the Department requests that any tax returns and/or payments for taxes due either be filed online or mailed to one of the addresses above.

The Department will continue to accept appointments for the following:

- Cash payments over \$5,000
- Responding to a citation
- Initiating a payment plan (sign payment plan agreement)
- Clearance request for vehicle/vessel/OHV
- Drop off audit documents
- Discuss audit findings
- English as a second language
- Tobacco sale infraction hearing
- Nevada Business Registration
- Billing/Delinquency notices

If you would like to schedule an appointment, please click on the link below: https://nevadatax.as.me/schedule.php

The Department will not accept appointments for the following as these transactions can be completed through our Online Tax System or mailed to one of our local offices or Lockbox:

- File/pay sales/use tax, commerce tax and modified business tax returns (online, mail, lockbox)
- Update/change mailing and/or location addresses (mail only)
- Payment plan payments (online or mail)
- Request for waiver of penalty and/or interest (mail only)

The following should be mailed to our Carson City office:

- All Excise Tax returns with/without payment
- Payments for security deposits
- Completed Surety Bonds
- Account close out requests

Any billing questions, account review, revenue officer contact information and/or general questions please contact the Call Center at 866-963-3707.